

## **REFERRALS AND APPOINTMENTS (updated 31<sup>st</sup> May 2023)**

Please note that due to the high demand for dermatological appointments, **our appointment availability for both review and new patients is currently 3 to 4 months.**

If your appointment is medically urgent, **then the request must come in writing from your GP and must indicate the reason for the urgency.**

When we have received this urgent request, you will be placed on a wait list:

- An sms message will be sent informing you that we have received an urgent referral and you are on a wait list.
- We will make contact with you when an appointment becomes available with the first available dermatologist.

This policy has been put in place to ensure that those cases that are medically urgent are seen in an appropriate time frame.

**The request for an urgent appointment can ONLY come from your GP.**

We thank you for your support and consideration.

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## **PLEASE NOTE: CANCELLATION APPOINTMENTS MAY BE AVAILABLE AT SHORT NOTICE**

**Patients are welcome to contact the rooms to see if there have been any late cancellations that have not been filled.**

If these arrangements are not acceptable to you, you will need to find a practice which is able to accommodate your needs.

**Please note: Abusive language and threatening behaviour will not be tolerated.**

We thank you for your cooperation.